

# Domestic Shipping Options and Explanations



## UPS Ground

Day-definite delivery typically in one to five days (see UPS Ground Map for time estimates).

Prompt, dependable and includes a tracking number\*.

Delivered to all 50 states and Puerto Rico.

## UPS 3 Day Select

Delivered by the end of the third business day.

A mix of economy and guaranteed delivery. Includes a tracking number\*.

Three free delivery attempts.

Delivered to the 48 contiguous states.

## UPS 2nd Day Air

Delivered by the end of the second business day.

Ideal for rush orders that do not need overnight service.

Guaranteed second-day delivery. Includes a tracking number\*.

Delivered to all 50 states and Puerto Rico, with some limitations in Alaska and Hawaii.

## UPS 2nd Day Air A.M.

Delivery on the second business day by 10:30 a.m. or 12:00 noon to most commercial destinations.

Available to the 48 contiguous states to destinations where UPS Next Day Air® delivery is committed by 10:30 a.m. or 12:00 noon. Not available to destinations where UPS Next Day Air delivery is committed by end of day. Not available to residential destinations.

Guaranteed reliable, second business day delivery for peace of mind. Includes a tracking number\*.

Delivered to the 48 contiguous states and Puerto Rico and limited addresses in Alaska and Hawaii.

## UPS Next Day Air Saver

Guaranteed next-day service when afternoon delivery meets your needs. Typically delivered by 3:00pm.

Commercial Destinations: Next business day delivery by 3:00 or 4:30 p.m. where UPS Next Day Air® delivery is committed by 10:30 a.m. or 12:00 noon, respectively.

Residential Destinations: Next business day delivery by end of day.

Not available to destinations where UPS Next Day Air delivery is committed by end of day.

Delivered to the 48 contiguous states.

The most affordable service for next-day shipments from UPS. Includes a tracking number\*.

## UPS Next Day Air

Guaranteed overnight delivery. Next business day delivery by 10:30 a.m., 12:00 noon, or end of day, depending on destination. Typically delivered by 10:30 a.m.

Ideal for shipments that must arrive earlier in the business day.

Includes a tracking number\*.

Delivered to all 50 states and Puerto Rico, with some limitations in Alaska and Hawaii.

## UPS Next Day Air Early A.M.

Guaranteed early morning delivery for your time-critical shipments.

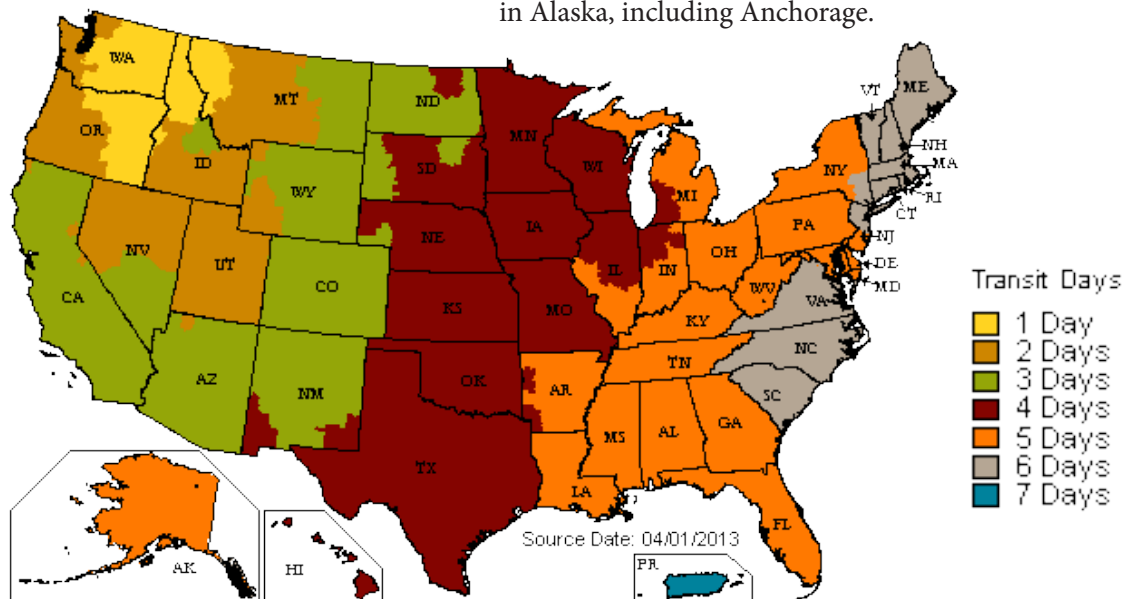
Next business day delivery by 8:00 a.m. to major cities in the 48 contiguous states. Delivery by 8:30 or 9:00 a.m. to most other U.S. cities, including Anchorage, Alaska.

Delivery by 10:00 a.m. to additional locations.

Ideal when your shipment must be there for the start of the business day. Priority handling every step of the way for added peace of mind.

Includes a tracking number\*.

Delivered to the 48 contiguous states and limited addresses in Alaska, including Anchorage.



\* Tracking numbers will be provided upon request only.

† Order must be placed by 12:00pm (Pacific Time) to ensure overnight delivery.

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## USPS Media Mail

A cost-effective, non-guaranteed time frame way of receiving shipments.

USPS states 2-8 business days for delivery. However, it may take up to 14 business days, depending on your location. Typical

delivery is about 5-10 days (including Saturday delivery). Includes a tracking number\*.

## USPS First-Class Mail

First-Class Mail is a fast and affordable service for envelopes and packages weighing up to 13 oz. Delivery within 3 days in most cases (including Saturday delivery).

Due to the weight restriction, this shipping method is usually only available for our CDs.

Does not include a tracking number.

## USPS Priority Mail Flat Rate Envelope

Fast and affordable for one low, Flat Rate of \$6.60.

Option available for orders weighing 1 lb. or less.

Delivery within 2-3 business days (including Saturday delivery).

Includes a tracking number\*.

## USPS Priority Mail

A fast and reliable way to receive shipments.

Delivery within 2-3 business days (including Saturday delivery).

70 lbs. weight limit.

Includes a tracking number\*.

## USPS Express Mail Flat Rate Envelope

USPS's fastest service with overnight delivery<sup>†</sup> to most U.S. addresses including PO Boxes and military addresses all for one low, Flat Rate of \$20.95.

Option available for orders weighing 1 lb. or less.

Delivery within 1-2 business days (includes Saturday delivery).

Includes signature proof of delivery<sup>‡</sup> and tracking information\* with their Track & Confirm tool.

Includes \$100 in insurance coverage.

## USPS Express Mail

USPS's fastest service with overnight delivery<sup>†</sup> to most U.S. addresses including PO Boxes and military addresses.

70 lbs. weight limit.

Delivery within 1-2 business days (includes Saturday delivery).

Includes signature proof of delivery<sup>‡</sup> and tracking information\* with their Track & Confirm tool.

Includes \$100 in insurance coverage.

\* Tracking numbers will be provided upon request only.

† Order must be placed by 12:00pm (Pacific Time) to ensure overnight delivery.

‡ Please notify us immediately in an additional email to [info@sierramusic.com](mailto:info@sierramusic.com) if you do not desire signature proof of delivery.

# International Shipping Options and Explanations



## UPS Standard

Guaranteed economical ground delivery for your less-urgent shipments. Delivered only available to all Canadian provinces and to Mexico. Up to three delivery attempts. Brokerage fees may apply. Please visit [ups.com](http://ups.com) to see what brokerage fees may incur upon delivery.

Typically delivered by the end of day. Includes a tracking number\*.

## UPS Worldwide Expedited

Fast, guaranteed service for less-urgent international shipments.

Delivery in two business days to Canada.

Delivery in two or three business days to Mexico.

Delivery in three or four days to Europe.

Delivery in four or five days to Asia and Latin America.

Delivered to more than 220 countries and territories.

Up to three delivery attempts.

Typically delivered by the end of day. Includes a tracking number\*.

## UPS Worldwide Express

Fast, 1-3 day shipping service with guaranteed morning delivery times throughout the world. Delivery by 10:30 a.m. or 12:00 noon. Delivery by the next business day to Canada. Second business day delivery to Europe and Latin America. Delivery within two or three business days to Asia. Delivered to over 60 countries and territories. Up to three delivery attempts. Includes a tracking number\*.

## UPS Worldwide Express Plus

Get early morning, guaranteed delivery for your rush shipments. Delivery by 8:30 a.m. to Canada and 9:00 a.m. to all other destinations. Next day delivery to Canada. Delivery within two business days to Europe. Delivery within two or three business days to Asia. Delivered to over 25 countries and territories, including major cities in Canada, Europe, and Asia. Up to three delivery attempts. Includes a tracking number\*.



## USPS First-Class Mail International

USPS's most affordable international service for small packages.

4 lbs. weight limit.

Delivery time varies by destination and customs procedures. Typically, packages arrive in 1-3 weeks.

Delivers to more than 180 countries.

Does not include a tracking number.

## USPS Priority Mail International Flat Rate Envelope

Fast, reliable and affordable for one low, Flat Rate of \$20.95 to Canada, and \$24.95 to all other countries.

Option available for orders weighing 1 lb. or less.

Delivery within 6-10 business days.

Delivers to more than 180 countries.

Does not include a tracking number.

## USPS Priority Mail International

Fast and reliable way to receive packages.

70 lbs. weight limit.

Delivery in 6-10 business days.

Delivers to more than 180 countries.

Includes a tracking number\*.

## USPS Express Mail International

Express Mail International service gives you fast international delivery to more than 180 countries.

70 lbs. weight limit.

Delivery in 3-5 business days.

Includes a tracking number\*.

Includes \$200 in insurance coverage.

\* Tracking numbers will be provided upon request only.

† Order must be placed by 12:00pm (Pacific Time) to ensure overnight delivery.